

BLUESTONE RESIDENTIAL CARE PROGRAM: PATIENT CENTERED MEDICAL HOME/CHRONIC CARE MANAGEMENT

Bluestone Physician Services is a unique care model for people living in residential settings who benefit from care services provided by residential care staff.

"Patient Centered Medical Home" is an approach to primary care in which primary care providers, families and patients work in partnership to improve health outcomes and quality of life for individuals with chronic health conditions and disabilities. Medicare has expanded this approach in 2015 to include "Chronic Care Management." The legislation includes payment to primary care providers for partnering with patients and families to provide coordination of care. This benefit of coordinated care is covered by your Medicare/Medicaid plan with copays, if normally incurred.

Patient Centered Medical Home/Chronic Care Management is a way of delivering health care. It is not a building, house, hospital or home care. Rather, it is a team approach to care that gives you access to all the services and support you need. That team includes you (the patient), your primary care provider, other health care providers and other staff who can help your doctor. A Care Coordinator is assigned to <u>all patients</u> with a Bluestone Physician.

Benefits of Patient Centered Medical Home /Chronic Care Management:

- Care is focused on you as a whole person, not just one part or problem
- Your primary care provider may partner with other specialists or connect you to other healthcare services, support networks and community services
- You receive coordinated care that is tailored to fit your needs
- You and your family have increased access to your care team

Care Coordinators/Care Managers can assist the provider team, facility staff, and family with resources such as

- Patient education and disease management
- Securing durable medical equipment
- Advanced directives and end of life discussions
- Care transitions and referrals

When you enroll with Bluestone Physician services, you will have the benefits of Patient Centered Medical Home and Chronic Care Management. To enroll in the program sign Consent for Services/HIPAA Acknowledgement form and return to:

> Bluestone Physician Services 270 Main Street North, Suite 300, Stillwater, MN 55082 or FAX to 651-342-1428.