



Chronic Care Management Medicare Program

If you, or your loved one, have Medicare and live with two or more chronic conditions, Chronic Care Management services can help connect the dots between provider visits through coordination of care between your pharmacy, specialists, testing centers, hospitals, residential care staff, and more. This benefit of coordinated care is covered by your Medicare plan with copays, if normally incurred.

Chronic Care Management is a way of delivering health care. It is not a building, house, hospital or home care. Rather, it is a team approach to care that gives you access to all the services and support you need. At Bluestone, we believe that team includes you (the patient), your loved ones, residential care staff, your Bluestone Provider Team, and other health care providers.

Benefits of Chronic Care Management:

- *24-hour-a-day, 7 day-a-week access to the Bluestone Provider Team who has access to necessary health information to address any urgent needs after regular clinic hours.* You, your loved ones and residential care staff will be able to contact us at any time by methods other than just telephone (e.g. the Bluestone Bridge™ and/or Patient Portal).
- *Development of a personalized, tailor-made care plan for all of your health issues, including medical, and psychosocial issues, with special focus on your chronic conditions.* We will engage and educate you by developing and sharing your care plan with you and your caregivers.
- *Coordination with home- and community-based clinical service providers.* We will also partner with other specialists and healthcare providers or connect you to other healthcare services, support networks and community services.
- *Comprehensive care management focused on management of your chronic conditions and preventative care.* We will ensure you receive all recommended preventative services.
- *Management of all care transitions, including providing referrals and facilitating discharges from facilities.* We will follow up with you and your loved ones on a timely basis after stays or referrals. We will also share your health information, including your electronic care plan, timely within our practice and with other providers who are involved in your care.
- *Education, tools, and support for you and your caregivers to monitor and manage your chronic conditions and any medications.* We will ensure your safety and provide continuous care by reconciling our medication list with medications prescribed by other providers (e.g., by a specialist or during a hospital stay).

When you enroll with Bluestone Physician Services, you will have the benefits of our Chronic Care Management program. These services may only be furnished and billed by one provider per month.

Applicable cost sharing applies to these services, although most patients have supplemental insurance to help cover CCM cost sharing.

You, as the patient, have the right to stop CCM services at any time (effective at the end of the calendar month) by contacting Bluestone's provider team or by calling our main office at 651-342-1039.