

We are here to help

We know insurance and billing can be overwhelming and we are happy to help. At BPS, we have a team available to assist you with your insurance, billing and payment questions. We've gathered the information people need most here. Please review the content to see if we've addressed your question. If we haven't, please contact us. We are available to assist you Monday through Friday, 8 a.m. to 5 p.m. at 1-877-599-1039. We can also be reached by email at PSRs@bluestonemd.com.

Accepted Insurance

If you are an uninsured or a private-pay patient, BPS currently *does not* provide services to this population. We are contracted with most major insurers, including Medicare and Medicaid. Included below is a list of those insurance plans, that are *currently* in network with BPS. If your insurance plan is not listed, we may still participate through one of our network contracts. Please call our [insert team/dept/title, contact method, details] for additional information. Please note due to federal government restrictions, we are not allowed to answer questions about specific plans or to make plan recommendations.

To compare your current Medicare or Medicare Advantage health plan to the health plans we currently accept, please visit Medicare's [Find Health & Drug Plans](#) to begin your search. Medicare covers a "Welcome to Medicare" preventative visit, as well as a yearly "wellness" visit.

Insurance Terminology

[What is a health insurance network?](#)

A health insurance network is a group of doctors and medical care providers across multiple specialties that have a contract to provide health care services to members of a health insurance plan.

[What is In-Network \(INN\)?](#)

When you see a doctor, who is in-network, you are using a provider who directly contracts/participates with your health insurance plan. Some health insurance plans only cover INN, while others cover both INN and OON care. If your health plan covers OON too, staying INN often still reduces the amount you *may* pay for health care.

[What is Out-of-Network \(OON\)?](#)

OON means that the doctor or health care organization does not have a contract with your health insurance plan carrier. This can sometimes result in higher prices.

